

BILL SUMMARY
2nd Session of the 59th Legislature

Bill No.:	HB 3285
Version:	INT
Request Number:	8553
Author:	Rep. Hilbert
Date:	2/9/2024
Impact:	Please see previous summary of this measure

Research Analysis

HB 3285, as introduced, requires a state governmental entity that employs over 200 people to implement a telephone call back system if wait times exceed 10 minutes when calling the main number of such governmental entity. The measure provides that a system in which a caller can request an automatic call back is a sufficient call back system.

Prepared By: Keana Swadley

Fiscal Analysis

The measure is currently under review and impact information will be completed.

Prepared By: House Fiscal Staff

Other Considerations

None.